

Beware Covid-related Scams

Sadly criminals are pretending to be from the Covid19 Test and Trace Service to scam people out of money over the phone.



Detective Sergeant Jon Cooper from the West Mercia Police Economic Crime Unit said: "We are urging the public to please be aware of the Test and Trace process and to guard against fraud attempts."

How to tell if it's real or a scam?

If NHS Test and Trace calls you by phone, the service will be using a single phone number 0300 0135 000. The only website the service will ask you to visit is <https://contact-tracing.phe.gov.uk>."

Contact tracers will never:

- Ask you to dial a premium rate number (eg. those starting 09 or 087)
- Ask you to make any form of payment
- Ask for any details about your bank account
- Ask for your social media identities or login details, or those of your contacts
- Ask you for any passwords or PINs, or ask you to set up any passwords or PINs over the phone
- Ask you to purchase a product
- Ask you to download any software to your device or ask you to hand over control of your PC, smartphone or tablet
- Ask you to access any website that does not belong to the Government or NHS.
- If you think you have been scammed or fraud has been attempted using Test and Trace (or any other fraud) please **call 101** or contact Action Fraud on **0300 123 2040**.

If you or someone else is in immediate danger or risk of harm dial 999 now.